

Quality Policy

The main objective of **Atressa** Automotive Trading and Factory, is design, commercialize and manufacture products that meet expectations, requirements and needs of our customers, so that the results of this activity as a whole meet the expectations of the shareholders of the company and at the same time contribute to the well-being and the progress of their employees, their suppliers and the development of the area in which Atressa is located.

For this aim, **Atressa** Automotive Trading and Factory, has implemented and maintains a quality management system that complies with ISO 9001:2015 to "Design, manufacture and commercialization of lighting devices" activity, which is based in the following points:

- Ensure the products and services to our customers so that they are secure, reliable and meet the expectations, rules and instructions applicable.
- Constantly seek customer satisfaction, even anticipating their desires, as a priority commitment to Atressa.
- Develop the quality in all the activities of the company and make it key factor in survival.
- Commit themselves individually and collectively, planned and permanently in a process of continuous improvement that extends to all the tasks of the company.
- Commit to permanent reduction of failures with the consequent reduction of the costs of non-quality.
- Supply with the price, quality, time, reliability and security products suitable to the demands of our customers, meeting legal and regulatory requirements.
- Accept that the quality and the environment is an individual responsibility assumed by all.
- Maintain frequent contact with our customers and suppliers, to be able to work together in improving processes.
- Develop and maintain a group effort by promoting participation, communication and collaboration at all levels.

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- Accept that the quality is not result of controls, but the planning, prevention, enforcement and evaluation.
- Establish training programs and permanent awareness which allow to have a staff with high level of qualification to perform the activities contained in the Quality System.
- Involve, motivate and engage staff, promoting information and communication in order to have all skills and all the expertise available at each time.
- Set, review and meet the objectives of quality, as the only way to ensure the continuous improvement.

The direction of **Atressa**, is committed to the follow-up of this policy of quality and is the responsibility of the entire organization the mandatory provisions in the quality system.

The direction of **Atressa**, provides all the means and resources necessary to meet these objectives.



Guillermo Amann Goiria
Director

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